



Dear Students and Parents,

Welcome to Boston!
Whether you are a new or returning student, I want to extend a warm welcome to you. I'm pleased that you've chosen to continue your education here in Boston.

Boston is a community of neighborhoods that offers the advantages of both a world class city and a small town. I encourage you to get to know Boston and to get involved with your neighborhood. Learn about local issues, volunteer in your community, and register to vote. I hope that you'll take advantage of the quality of life and diversity that make Boston such a special place to live.

You are here in Boston not just to study and learn but also to live. You'll find that Boston has a lot to offer — institutions like the Boston Public Library, great museums, music and sports, beautiful parks and waterfronts, and a varied economy with job and internship opportunities to explore now or after graduation.

I hope this brochure helps you identify some of the city services that might be helpful to you as a Boston resident. You'll find even more on the city's website www.cityofboston.gov.

Sincerely,

Thomas M. Menino
Mayor



GET ANSWERS 24/7

Don't see it here? Need an answer or help right away? The Mayor's 24-hour Hotline never closes, even on holidays.

617-635-4500

www.cityofboston.gov/mayor/mayor24.asp

**POLICE - FIRE - AMBULANCE
ALL EMERGENCIES**

DIAL 911



CITY OF BOSTON
Thomas M. Menino, Mayor
1 City Hall Square
Boston, MA 02201
617.635.4000
www.cityofboston.gov



STUDENT GUIDE
CITY SERVICES

CITY OF BOSTON
THOMAS M. MENINO, MAYOR

BOSTON

RENTAL HOUSING RESOURCE CENTER

SAFE AND HEALTHY HOUSING

VOTER INFORMATION

PARKING

HEALTH AND WELLNESS

INTERNATIONAL STUDENTS

CONNECT TO YOUR NEIGHBORHOOD

SERVING BOSTON'S YOUNG ADULTS



R **RENTAL HOUSING RESOURCE CENTER**
Whether you're renting your first apartment or have questions about your lease, security deposit, or a dispute with your landlord, Boston's Rental Housing Resource Center has experts on staff to offer advice and a web page just for students.
www.cityofboston.gov/rentalhousing/
617.635.RENT

S **SAFE AND HEALTHY HOUSING**
Just because you're a student doesn't mean you should tolerate substandard housing. Boston's Inspectional Services Department enforces basic safety and public health requirements. Find out if your apartment has been inspected and "certified" or request an inspection.
www.cityofboston.gov/isd/housing/mayor_rental.asp
617.635.5322

V **VOTER INFORMATION**
Everything you need to know to vote in Boston. Download voter registration forms, find your poll location, and check election schedules.
www.cityofboston.gov/elections
617.635.4625

P **PARKING**
Have a car? For residential parking permits, to pay a ticket, or retrieve a towed vehicle, contact the city's Transportation Department.
www.cityofboston.gov/transportation
617.635.4682
To register your car in Massachusetts, visit the state Registry of Motor Vehicles web site.
www.mass.gov/rmv

H **HEALTH AND WELLNESS**
For confidential, free information about your health, insurance questions, and medical referrals, contact the Mayor's Health Line.
mayorshealthline@bphc.org
1.800.847.0710 or 617.534.5050

I **INTERNATIONAL STUDENTS**
For guides to city services in 7 different languages, or information on immigration clinics and local international community organizations, contact our Office of New Bostonians.
www.cityofboston.gov/newbostonians
617.635.2980

C **CONNECT TO YOUR NEIGHBORHOOD**
Contact the Mayor's Office of Neighborhood Services for information on neighborhood issues, meetings, and community organizations. Or check the city's web site for information on the neighborhood where you live.
www.cityofboston.gov/neighborhoods
617.635.3485

S **SERVING BOSTON'S YOUNG ADULTS**
Did you know that young adults make up one-third of Boston's population? ONEin3 Boston connects them with resources related to home buying, business development, professional networking, and civic engagement. Social and cultural events hosted by ONEin3 Boston are also great places to meet other young adults!
www.ONEin3Boston.org
617.918.4443